

VILLAGE INSTITUTIONAL COMMUNICATION SYSTEM IN JATIMULYA VILLAGE

Liska Uaneto¹⁾, Sudarsono²⁾, Sitti Husuna³⁾,

¹⁾Bina Mandiri University Gorontalo

²⁾Bina Mandiri University Gorontalo

³⁾Bina Mandiri University Gorontalo

E-mail:uanetol@gmail.com

ABSTRACT

The purpose of the study was to find out about the Institutional Communication System of the Village Consultative Body in Jatimulya Village.

The research method used is the type of research used is descriptive research. While the research approach used is a qualitative approach.

The results showed that 1) The cultural communication system at the BPD Institution in Jatimulya Village had not run well because there was still an unfinished emotional connection. 2) The social communication system at the BPD Institution in Jatimulya Village has not gone well, because there are still individual traits such as selfishness in managing institutions. 3) The intra and interpersonal communication system at the BPD Institution in Jatimulya Village is running well, because this will affect both institutional and personal psychology. 4) The organizational communication system at the BPD Institution in Jatimulya Village on the quality of work caused by communication that does not go well other than by looking at the work targets that must be completed not on time.

Keywords: System; Communication; Village Consultative Body and Institutions

INTRODUCTION

The delivery and acceptance of roles can be done through a network that is clearly very helpful in terms of interdependence on the ongoing activities of the organization. In addition, so far, organizations in government are often not running well, because of the clarity of government organizations in carrying out government activities. Implementation of communication in good governance where more organizational institutions in development prioritize the implementation of development. So far, there are still many problems encountered, such as those encountered in several problems, especially in the village. Implementation and implementation of village development with the support of village organizations is very hopeful.

Where the village government as the local government. The success of the village government that clearly carries out the tasks and functions that influence the level of government by providing services to the community. In carrying out their work, village officials and village government organizations must be able to manage the wheels of the bureaucracy and organization in the village by providing maximum service. By providing maximum service, it can be done through good communication. The existence of good communication within institutions or organizations in the village government will not give or give rise to arrogance, or the absence of responsibility for institutions or organizations in the village government that do not carry out their duties properly [1].

Through good communication, the work that makes village institutions will run well in accordance with the responsibilities of each organization. Together, it can be carried out together in carrying out services to the community. One of the keys is to carry out communication in improving work relations between village institutions. But it turns out that the biggest challenge in village institutions or institutions is how information is conveyed to all organizational institutions. And how the information can be received directly by part of other organizational institutions.

Jatimulya Village, Wonosari District, Boalemo Regency is managed by the Jatimulya Village Government and assisted by village institutions. In running the organization or village government. Facts in the field encountered several problems that clearly caused the communication of institutions or organizations in the Jatimulya Village Government to not work well, such as the lack of harmony in the relationship between the village head, village secretary, BPD and other village officials. Even at village meetings, coordination with the BPD is not good and regular. Even the discussion of the RPJMDes was carried out without prior notification to the BPD. This problem is due to the communication between the Village Head and the Village Consultative Body (BPD) that should coordinate together in village development.

To achieve goals through the use of human resources requires a process consisting of plans, organization, movement and supervision to determine targets [2].

Management as a process of planning, organizing, implementing, monitoring, evaluating and controlling all resources in the organization or management is a series of processes that include planning, organizing, implementing, monitoring, evaluating and controlling activities in order to empower all organizational/company resources, both human resources human, capital, material

and technology to achieve organizational/company goals [3].

Management is a process consisting of action plans, organization, movement and control in determining the achievement of goals through the use of human resources and other resources. Based on the explanation above, it can be concluded that management is a process that is carried out so that the business that is run goes well, planning, organizing, mobilizing and monitoring should go along with it.

Organizational management as a process and a planning and organizing in the implementation of controlling the resources of an organization. Organizational management is very possible an optimal use of the resources that have the organization through planning and control in the workplace. For this reason, individuals will be aware of a role and responsibility for what must be done in the organization.

Organizational management is the management of an organization that is strongly influenced by management performance where management performance is a key element that determines the success of the organization in achieving its goals [4].

Organizational management is organizational management that is influenced by performance and becomes a source of determining organizational success [5].

Administrative organization is the formation of the whole in the organization, while managerial organization is the overall organization in achieving predetermined goals.

So that it can be said that organizational management is a step in planning within the organization by looking at organizational management always moving in the field of human resources in the organization.

Communication is one of the most important things in life, in which there are humans who move to form communication, whether they know it or not at all.

The term communication or communication comes from the Latin, namely

communicatus which means sharing together. Communication in the organization is a very important component of the distribution and receiving of messages, the process of earning. Disruption of communication comes from components that are not working properly[6].

The principle of management and organization is cooperation. Where is carried out properly if there is communication between subordinates and managers in their work carrying out organizational tasks[7].

The importance of communication for humans cannot be denied, the existence of communication in the organization goes well and smoothly, and vice versa a lack of communication can make the organization not run well, the importance of communication is the concern of managers so that they can help carry out their duties [8].

RESEARCH METHODS

Descriptive research is the type of research used. Descriptive method is research conducted by knowing the existence of independent variables, either only one or more variables without making comparisons with other variable relationships.[9].

While the research approach used is a qualitative approach. The data sources used in the research on the institutional communication system of the Village Consultative Body in Jatimulya Village are primary data sources and secondary data sources, including:

a. Primary Data Source

Primary data sources are data sources that are directly obtained from the source [10].

The primary data in this study were obtained through interviews with research informants. The informants in this study are:

- (1) Village Head 1 Person
- (2) Head of BPD 1 person
- (3) Member of BPD 6 People

b. Secondary Data Source

Secondary data sources are data obtained not from the source directly. In this study, secondary data used to support primary data are village documents, a list of village activities and village guidelines.

Data collection techniques used in this study were observation, in-depth interviews (indept interviews) and documentation.

Qualitative data analysis activities are carried out interactively and continue until the data is complete. For the validity of the data using credibility or triangulation, dependence, and certainty.

RESEARCH RESULT

1. Cultural Communication System

When talking about purpose of cultural communication, of course, is very closely related to two elements, namely the community and the Jatimulya Village Government. In carrying out cultural forms of communication, it turns out that the intended communication is to achieve the goals of the Jatimulya Village government and BPD. So that there is a smooth interaction between fellow village governments and BPD in Jatimulya Village. In carrying out the cultural communication system, there is often an emotional relationship between fellow BPD and the Jatimulya Village Government. As the results of the interview with the APU (Chairman of the BPD) explained the emotional connection in Cultural Communication between the BPD and the Jatimulya Village Government stated:

So far, the new government, my father, has just been elected, it's quite good that they position themselves, as well as the village government, only for the emotional relationship it is quite good, there are not often differences of opinion, so they work in their respective functions. (Interview with APU, 20 October 2021).

To strengthen the opinion of the Chairman of the BPD, the results of the interview with FG (Member of the BPD) stated that:

In the context of the Jatimulya Village Government and the BPD, they must act as communicators but look at the emotional conditions in carrying out organizational communication between the Jatimulya Village Government through the Village Head and BPD so that they cannot affect satisfaction in the communication that is established. (Interview with FG, 20 October 2021).

In strengthening the previous statement, it turned out that the results of the interview with K (Village Head) said that the emotional connection in cultural communication was as follows:

I think the emotional connection is going well. Even if there are more problems on each individual and immediately find a solution. (Interview with K, 20 October 2021)

From the results of the interview, it can be concluded that the emotional relationship between BPD in carrying out communication often occurs. In this case the Jatimulya Village Government and BPD often occur in understanding, as well as understanding that occurs between audiences with different opinions. So that cultural communication is very running, even though there are problems, there must be a solution to the problems that occur.

Indeed, in general, apart from emotional problems that often occur, the emergence of different understandings makes disputes in communication not going well. As the results of the interview explained by BW (BPD Member) explained that:

Understanding has gone well. But there needs to be an improvement in running communication. (Interview with BW, 20 October 2021).

Even the same statement is further explained by ES explaining the understanding in cultural communication is:

Understanding in the form of a family like running the program according to the existing agreement. (Interview with ES, 20 October 2021)

Likewise, the same opinion was expressed by K (Village Head) who said that:

In carrying out their respective duties, it is still necessary to know what will be done and what will be carried out. (Interview with K, 20 October 2021).

From the results of the interview, it can be explained that clearly there are often disputes between BPD, fellow BPDs and even the Jatimulya Village Government. So that in establishing good cultural communication in the organization it is necessary to improve in different understandings. Where different understandings in communication caused by disputes will make an agreement in carrying out activities. according to Museng and Handika. (2018). Where it explains that government communication between regional apparatus is related to problems related to the types of communication, the elements of communication and the dimensions of relationships in organizational communication. In carrying out communication, it turns out that several obstacles often occur, both in the form of verbal and written communication. It is known that the BPD and the Jatimulya Village Government often encounter problems, both oral and written communication, so that sometimes communication does not go well. As the results of the interview with K (Village Head) said that:

In carrying out communication according to our duties, we carry out both verbally and then implemented

and recorded in writing. (Interview with K, 20 October 2021).

Even the opinion by FG (Member of BPD) said that it was clarified as follows:

Communication is carried out in oral and written form in order to be able to formulate what will be done in the future. (Interview with FG, 20 October 2021).

In addition, several opinions of the APU (Chairman of the BPD) explained that related to oral and written communication within the organization that:

Communication is carried out in oral and written form in order to be able to formulate what will be done in the future. (Interview with APU, 20 October 2021).

From this opinion, it is clear that in fact the cultural communication carried out by the BPD and the Jatimulya Village Government said that so far, oral and written communication were indeed very important. In order to help the Jatimulya Village Government in building cooperation in Jatimulya Village.

From the previous opinion, everything is done only oriented so that public services can run. Because don't let communication not go well, make good service in providing information not going well, making people feel uncomfortable about communication which has not been going well. The same opinion was expressed by the APU (Chairman of BPD) who said that:

Very successful in establishing communication with the community because since the election of the BPD with regional representation, the BPD itself is very good at capturing people's aspirations then like the wheels of the government as well as the government through the heads of their hamlets communicating to the community so that later a meeting point will be found. then the communication

between the BPD and the village government and the community will be well established. (Interview with APU, 20 October 2021).

Even the same opinion was expressed by FG (Member of BPD) who explained further regarding the impact given by communication to the community as follows:

All communications are able to provide answers that are in accordance with the expectations of today's society so that every work done must be able to be carried out. (Interview with FG, 20 October 2021)

In addition, the same explanation stated by K (Village Head) regarding communication in community information is as follows:

I think it is very necessary because the community is a priority in providing service to the community. (Interview K, 20 October 2021)

From the statement above, it can be concluded that in general the results obtained in carrying out communication are to improve decision making and various problems that occur in communication carried out in the organization.

In addition to the information that must be clear to the public, the communication built between the BPD and the Jatimulya Village Government is the communication style developed between the BPD and the Jatimulya Village Government. The results of the interview with K (Village Head) said that:

The style in establishing communication is like going down directly and conducting deliberations to several villages. (Interview with K, 20 October 2021)

Even the Village Head's statement was strengthened by the results of an interview with ES (BPD Member) who said that:

The communication style in question is by speaking directly or through deliberation. (Interview with ES, 20 October 2021)

In terms of the statement described by BW (Member of BPD) it says that:

Down immediately asked the residents related to activities. (Interview with BW, 20 October 2021)

From the opinion above, it can be explained that some of the problems in communication that occur between the BPD and the Jatimulya Village Government can only be solved by looking at the style of communication that is carried out. One of them is by looking at the communication style that was built between the BPD and the Jatimulya Village Government. Where the communication style becomes a psychological form that affects individuals in the BPD with the Jatimulya Village Government in expressing needs, and experiences as a substitute for direct and open communication.

2. Social Communication System

The social communication system in communication between the BPD and the Jatimulya Village Government is one form that is the root of the problems that often occur in the implementation of communication in Jatimulya village. A systems approach in social communication between the BPD and the Jatimulya Village Government where the system consists of various subsystems that depend on each other.

In carrying out the social communication system, it is necessary to have social integrity that is managed. Social integrity must be carried out by looking at the important role of the community. The results of the interview with the APU (Chairman of the BPD) said that:

Although it is not yet in line with integrity, at least almost 80% is in accordance with what was conveyed earlier because every activity that is

carried out in the nature of carrying out the wheels of village government, communication with the village government with the BPD is always carried out and always involves community leaders, religious leaders and other people. people who are interested there. (Interview with APU, 20 October 2021)

Apart from that, seeing social integrity in the social communication system, there must be mutual understanding between the BPD and the Jatimulya Village Government. As the opinion of FG states that:

There are still adjustments between different elements, especially in social life in the lower classes of society so that it can produce good communication patterns in carrying out social activities. (Interview with FG, 20 October 2021)

Even the same opinion expressed by K explains regarding social integrity in carrying out social communication stating that:

Talking about integrity must have been done, such as the need to collect data on the names of recipients of social assistance. (Interview with K, 20 October 2021)

Based on the results of the interviews above, it can be explained that in terms of social communication the system is very important. Due to the heaviest problem when social communication is not in line with expectations, it is necessary to make adjustments between the BPD and the Jatimulya Village Government in order to be able to build needs in accordance with existing expectations.

In addition to social integrity, it turns out that there is an orientation that is a community need in providing community needs. The results of the interview K stated that:

Yes.. it is appropriate, even many people who come directly ask the village government and BPD regarding services, especially social needs. (Interview with K, 20 October 2021)

In addition, it is related to the existing social needs in running the social communication system between the BPD and the Jatimulya Village Government. As the results of the interview with ES explained that:

Yes... very oriented because it becomes the community's own needs... (Interview with ES, 20 October 2021)

Even the same opinion expressed by BW (BPD Member) said that:

It is left to maintain harmony among members and the village government. (Interview with BW, 20 October 2021)

Based on the results of interviews with several informants, it can be explained that the social communication system between the BPD and the Jatimulya Village Government, each community orientation is very influential on what are the current needs of the community.

In the social communication system, communication between the BPD and the Jatimulya Village Government can carry out the work, the BPD and the Village Government must communicate with each other well and strongly in order to be able to fix problems that occur so that orientation to work can be carried out properly.

The results of interviews with BW (BPD members) explained that social communication can carry out activities in Jatimulya village explaining that:

Very helpful especially in order to maintain harmony between families. (Interview with BW, 20 October 2021)

Even the opinion of the APU (Chairman of BPD) explained that the activities had been carried out according to the communication that was built as follows:

This is very helpful because apart from the thoughts of the BPD and the village government, we still need some thoughts from community leaders, religious leaders for the sake of the progress of the village for the time being. (Interview with APU, 20 October 2021)

Even the same opinion was expressed by FG (BPD Member) who said that:

It is very helpful because it clearly sees what will be the needs of the community in Jatimulya Village. (Interview with FG, 20 October 2021)

From some of the explanations above, it can be seen that social communication is in line with expectations, this is supported by having to run well between the BPD and the Jatimulya Village Government. build social communication by looking directly or down directly to the community by looking at the extent of providing information on services carried out.

Even the opinion says that social communication must run well, but so far there have been several problems in the implementation of activities. As the results of the interview with K (Village Head) said that:

The biggest problem lies with the individual because there is everything but we try to build good communication. (Interview with K, 20 October 2021)

Even the same opinion was expressed by ES (Members of BPD) stated that:

The problem is that there is an individual who is selfish. (Interview with ES, 20 October 2021)

Likewise, the same opinion was expressed by BW (BPD Member) stating that:

The only problem is communication that is not smooth. (Interview with BW, 20 October 2021)

Based on the explanation that the problem of social communication is the

frequent occurrence of communication that is not smooth, it is necessary to build good communication. So that the individual's self-interest can be given a better understanding with an appropriate social communication system.

3. Intra and Interpersonal Communication System

Intra and interpersonal communication is one of the foundations in carrying out services to the community. This is the basis for achieving the goals between the BPD and the Jatimulya Village Government. Intra and interpersonal communication is one of the benchmarks for BPD with the Jatimulya Village Government for ongoing communication in providing information to people in need.

In carrying out intra and interpersonal communication, apart from the involvement between the BPD and the Jatimulya Village Government, there must be other involvement. As the results of an interview with the APU (Chairman of the BPD) stated that: Not only the village head was involved, but the entire village apparatus and other institutions.

Even the opinion of the Chairman of the BPD was strengthened by the opinion of the FG (BPD Member) explaining that:

Communication between BPD and BPD members has been going well. Even BPD Communication with the Jatimulya Village Government was able to run well. (Interview with FG, 20 October 2021)

In addition, the same opinion was expressed by K (Village Head) explaining that:

All BPD and Village Governments because if they are not carried out, the consequences will be on individuals or the community. (Interview with K, 20 October 2021)

The results of the interview prove that the involvement of intra and

interpersonal communication is only carried out between the BPD and the Jatimulya Village Government in carrying out activities. This is the basis for the involvement of the BPD with the Jatimulya Village Government so that they are able to carry out activities for the community.

In addition to talking about intra and interpersonal communication, there are often psychological impacts. As the results of the interview with K (Village Head) said that:

Actually, each person has a psychological problem that makes the job unfinished. (Interview with K, 20 October 2021)

In addition, the opinion of the Jatimulya Village Head was strengthened by an explanation from ES (BPD Member) who said that:

It's very annoying if there is a problem because there is no work done. (Interview with ES, 20 October 2021)

Even the same opinion as BW (BPD Member) says that:

Very influential. (Interview with BW, 20 October 2021)

From the results of the interview, it can be explained that so far, if intra and interpersonal communication does not go well, it will have an impact on the psychology of each BPD or the Village Government itself. In addition, talking about the psychological impact if it doesn't work well, intra and interpersonal communication, other impacts such as affecting the quality of work.

The results of the interview with BW (BPD Member) explained that the impact on the quality of work due to poor communication is:

From the results of some of the opinions above, it can be explained that every provision of information to the public is only questioned because of communication problems that do not go well. So that the problems that occur can

be resolved with the conditions between the BPD and the Jatimulya Village Government.

Even with the miscommunication that makes communication not work well, it creates conflict or emotional emergence between the BPD and the Jatimulya Village Government. As the results of an interview with BW (Member of BPD) said that:

Strongly affects emotional position.
(Interview with BW, 20 October 2021)

Even the same opinion was expressed by some of the same opinions by ES (BPD Member) saying that:

Seeing at this time depends on the individual whether he is able to maintain communication which will worsen the situation. (Interview with ES, 20 October 2021)

In addition, several opinions are supported by K (Village Head) who says that:

Usually there is... but we can cover it up or fix it if that's the case.
(Interview with K, 20 October 2021)

From the results of the interview, it can be seen that conflicts often occur in this case the emergence of emotions in communicating between the BPD and the Jatimulya Village Government. In addition, there is a need for problem solving, so the BPD conflict with the Jatimulya Village Government can be resolved.

4. Organizational Communication System

Communication between the BPD and the Jatimulya Village Government is one form that must be carried out. Such as the organizational communication system that must be conveyed through the relationship between the BPD and the Jatimulya Village Government in running well.

One form of organizational communication system between the BPD and the Jatimulya Village Government is

how the relationship with the work unit is carried out. The results of the interview with K (Village Head) said that:

It has gone well even if there is a problem, it must be done with good communication. (Interview with K, 20 October 2021)

Even the same opinion was expressed by ES (BPD Member) said that:

Always communicate with individuals both in carrying out the interests that the community wants. (Interview with ES, 20 October 2021)

Even the same opinion was expressed by BW (BPD Member) who said that:

By paying attention to the appropriate structure and position of each. (Interview with BW, 20 October 2021)

From some of the opinions above, it can be explained that it turns out that several units in establishing communication are in accordance with the needs. This is because there are still several BPDs that are individual in nature.

It turns out that so far it is known that organizational communication in running the communication system has several obstacles. As the results of an interview with BW (Member of BPD) said that:

The work done will not be finished.... (Interview with BW, 20 October 2021)

Based on the data statement, the obstacle is that it is known to the individual, even the selfish nature of each BPD and the Jatimulya Village Government, even the work being done makes it unfinished. In addition, it turns out that there are several advantages that can be obtained by implementing an organizational communication system that is definitely beneficial for the BPD and the Jatimulya Village Government.

Even (Chairman of BPD) explained that there were several advantages of communication which said that:

The advantage that is obtained when building communication between institutions and the village government is clear, firstly the position of running the government he will always follow the rules that apply in the government. Likewise for the community when we build good communication with the community, institutions and government, some of our advantages are the position of government support and community motivation for the government, so there is little advantage there in running the wheels of government there is enthusiasm. Continue to benefit from building communication between communities, institutions and the government, the position of the village will be strong, we will be equally enthusiastic about building the village. (Interview with APU, 20 October 2021)

Even the explanation above explains the advantages obtained from several interview results related to the benefits if communication goes well, the work can be completed. Even the program planned by BPD with the Jatimulya Village Government can run well.

In addition, the organizational communication system can further build good cooperation, as the results of an interview with APU (Chairman of BPD) said that:

What is done by the government and institutions to the community will surely result in good communication obtained by the village government and institutions. (Interview with APU, 20 October 2021)

Even the above opinion is supported by ES (BPD Member) explaining that:

It is very helpful to be able to know the complaints and wishes of the community. (Interview with ES, 20 October 2021)

Even the same opinion by BW (BPD Member) said that:

Yes, that's very true, especially as there is a need right now, namely Covid-19. (Interview with BW, 20 October 2021)

Based on some of the opinions above, it can be explained that it turns out that several things are an organizational communication system with the fulfillment of community needs. Communication with the organization's communication system can be run well.

In addition, the organizational communication system that is running will definitely have an influence on the quality of work that causes it to not work well. The results of the interview with BW (BPD Member) said that:

Very influential, especially in establishing cooperation between the BPD and the Jatimulya Village Government in implementation and orientation to the community. (Interview with BW, 20 October 2021)

From this, several opinions expressed by ES (Members of BPD) said that:

Very influential to make the work will be disrupted so the result is the work is not completed. (Interview with ES, 20 October 2021)

In addition, the opinion expressed by K (Village Head) said that:

Very influential because there is a target in completing the work. (Interview with K, 20 October 2021)

The results of interviews with several opinions can be seen the influence on the quality of work caused by communication that does not go well other than by looking at the target work that must be completed on time.

Discussion of Research Results

1. Cultural Communication System at the BPD Institution in Jatimulya Village

Jatimulya is responsible for maintaining communication patterns so that services

to the community run well. Government communication between regional apparatus is related to problems related to types of communication, communication elements and dimensions of relationships in organizational communication. [11].

In addition, from the perspective of the relationship dimension in government communication, the ongoing communication process emphasizes the dimensions of superior-subordinate relations and positional relations in the communication process. Of the four communication systems, it turned out that the four communication systems were running well. It's just that some problems such as the selfish nature of the BPD are still there, in fact it turns out that the individual nature has been built, making the communication system often have problems with bad communication errors. So there needs to be a solution by building good communication between the Jatimulya Village Government and the BPD.

2. Social communication system at BPD Institution in Jatimulya Village

In the organizational structure of the Jatimulya Village Government, the Village Consultative Body (BPD) is one of the community representatives in implementing democracy. In other words, the village government is held together in this case to build governance in accordance with the needs that exist in the village of Jatimulya. In addition, the social communication system describes the style of social life between the BPD and the Jatimulya Village Government in serving the community socially. Seeing the conditions so far the pattern of communication relations between the Jatimulya Village Government and the BPD by carrying out routines in deliberation discussing the program to be carried out. In carrying out this, communication with the cultural system, social system,

In developing a pattern of good communication relations, it must be done with the Jatimulya Village Government in collaboration with the Village Consultative Body (BPD) by looking at the policies that will be carried out to carry out services to the community. The harmony of communication relations between the Village Consultative Body (BPD) and the Jatimulya Village Government in the implementation of village government cannot run properly. The communication between the Village Consultative Body and the Jatimulya Village Government is known to be selfish and the nature of individuals who do not want to build communication between the BPD and the Jatimulya Village Government by seeing this includes including the aspirations of the community in carrying out development and services to the community in the form of running good communication.

Communication of the Village Government organization in an effort to improve the quality of public services has not been well [12].

The failure of village government organizational communication can be seen from the internal communication of the village government, both vertical and horizontal communication, as well as external communication that is not optimal. As well as the unorganized work agenda, time and psychology are organizational communication. Therefore, it is necessary to arrange the work agenda of both the village government and other village institutions in carrying out their duties and functions.

Where the presence of the Village Consultative Body must build authority which is expected to be able to build communication by realizing a good communication system through cultural, social, interpersonal and interpersonal communication systems and organizations. So that the pattern of

relations between members of the Village Consultative Body and the Jatimulya Village Government in service to the community as regulated in laws and regulations turns out to be in its implementation colored by work relations practices that are less harmonious and lead to avoiding conflicts and realizing the tendency for domination between the government to occur. Jatimulya Village with the Village Consultative Body.

3. Intra-personal communication system at the BPD Institution in Jatimulya Village

The communication role of village government organizations is related to the perception of village officials on the Village Law, including the individual characteristics of village government officials, namely age, gender, education level and type of work, while what is unrelated is income level. [13].

This is the basis for achieving the goals between the BPD and the Jatimulya Village Government. Intra and interpersonal communication is one of the benchmarks for BPD with the Jatimulya Village Government for ongoing communication in providing information to people in need.

4. Organizational communication system at BPD Institution in Jatimulya Village

The definition of horizontal or horizontal communication is the exchange of messages between people of the same level of authority in the organization. When communication occurs between members of the same work group, or among staff equals, we describe it as lateral/horizontal communication. Based on some of the opinions above, it can be explained that it turns out that several things are an organizational communication system with the fulfillment of community needs. Communication with the organization's communication system can be run well.

In addition, the organizational communication system that is running will definitely have an influence on the quality of work that causes it to not work well.

CONCLUSION

Based on the results of research and discussion of the Village Consultative Body Institutional Communication System in Jatimulya Village, at the end of this research section it can be concluded that:

1. The cultural communication system at the BPD Institution in Jatimulya Village has not gone well because there is still an unfinished emotional connection.
2. The social communication system at the BPD Institution in Jatimulya Village has not gone well, because there are still individual traits such as selfishness in managing institutions.
3. The intra and interpersonal communication system at the BPD Institution in Jatimulya Village is running well, because this will affect both institutional and personal psychology.

The organizational communication system at the BPD Institution in Jatimulya Village on the quality of work caused by communication that does not go well other than by looking at the target work that must be completed is not on time.

BIBLIOGRAPHY

- [1] Law Number 6 of 2014, concerning village government.
- [2] Danim, Sudarwan, and Yunan Danim. 2010. School Administration & Management. Class. Bandung: Faithful Library
- [3] Solihin, Ismail. 2012. Introduction to Management, Jakarta: Erlangga
- [4] Try Astuti. 2019. Organizational Management (Theory and Cases). Pare-pare: IAIN Pare-Pare Nusantara Press.

- [5]Harsuki. 2013. Introduction to Sports Management. Jakarta: PT Rajagrafindo Persada
- [6]Morissan. 2013. Communication Theory: Individual to Mass. Jakarta : Kencana
- [7]Athoillah, Anton. 2010. Fundamentals of Management, Bandung: Setia Pustaka
- [8]Arnie, Muhammad. 2011. Organizational Communication. Jakarta: Earth Literacy
- [9]Sugiyono. 2017. Quantitative, Qualitative, and R&D Research Methods. Bandung : Alfabeta, CV.
- [10]Moleong, LJ 2011. Qualitative Research Methodology Revised Edition. Bandung: PT. Rosdakarya Teens
- [11]Buluamang, Yohanes Museng Ola, and Handika, Leope Pinnega. (2018). Government Communication between Regional Apparatuses in the Province of East Nusa Tenggara (NTT). Journal of Communication Research Vol. 21 No.1, July 2018: 57-7
- [12]Elfie Mingkid, Stefi H. Harilama. 2018. Communication of Village Government Organizations in Improving Public Services to the Community in Pinapalangkow Village, Suluun Tareran District, South Minahasa Regency. LPPM JOURNAL OF ECOSOSBUDKUM FIELD. Vol 4, No 1 (2018)
- [13]Mulyadi, Sadono and Tri Wibowo. 2017. The Role of Organizational Communication Village Government in Improving Village Government Performance in Cot Girek District, North Aceh. Journal of Development Communication. July 2017, Volume 15, No. 2